

Robert (Bob) Davis

28 North 580 East, Orem, UT 84097
801-602-5782

Career Summary

Broad Experience in Software QA, Development, Implementation and Support. Recognized for problem solving and leadership. Proficient with several Programming languages, I have both coded and mentored others in developing/testing strategies.

In short I have:

- Broad Experience in Software QA, Development, Implementation and Support as well as IT
- Systems Infrastructure design, maintenance and support
- Programming Language Experience including T-SQL, C, C++, C#, Node.js, Java, groovy, robot and others.
- Budgeting and Personnel Management Experience
- Experience with Ant and Jenkins, JMeter and Curl development and testing tools. Agile, Kanban and Waterfall development cycles. SoupUI, Eclipse, IntelliJ and Atom (IDE) Environments, Testlink and qTest Tracking systems as well as Jira and other Atlassian development tools.
- Configuration and support of AWS environment

Professional Experience

Church of Jesus Christ – Riverton, Utah

QA Engineer 4

- Enterprise Web Services Group
- Design and Execute automated and manual testing of Web Services for functional, integration, and regression test scenarios.
- Assisted co-workers in procedural and coding efforts.
- Implemented Jenkins into the environment as well as other common practices.

Insidesales.com – Provo, Utah

Senior QA Engineer

- Design and Execute manual and automated testing for functional, integration, and regression test scenarios, both black box and white box.
- Embedded with development team to assist in code reviews, and provide immediate feedback and identify potential on Quality issues.
- Write detailed test cases, test plans, and hold test case reviews with development.
- Meet with Product Management, Development team and support, both individually and together, to review bugs, support issues and set priorities and future development design.
- Configure and utilize various tools such as Jenkins, JMeter, Postman and others to automate and standardize test results.
- Assisted in backlog Automation Initiative by writing tests in Java, Robot, Groovy for automation team.

- Use the Atlassian Suite, (jira, qtest, confluence, bitbucket, etc) to tracked and document testing results and create documentation for testing and support. Also utilized Testlink and other Opensource tools
- Work with Scrum/Agile Kanban and Waterfall methodologies.
- Responsible for deployment validation for assigned projects
- Utilize Database (MSSQL, MySQL, Couchbase) knowledge to identify issues not readily seen via UI testing
- Perform Test Case Reviews and Mentor others in order to create better test coverage and standardization as needed.
- Work extensively with SQL to test APIs to confirm data was stored and retrieved as expected. Also worked with Couchbase (NoSQL Database).
- Chair QA Taskforces (Implementation, Customer Interactions, etc) teams to identify, document and solve issues faced by QA Department
- Part of Community Outreach initiative to teach coding to elementary schools and groups of younger girls.
- Write Training material for QA and Support Team on assigned products, clarifying use and design so they can understand the product and be better equipped to provide excellent customer experiences.

Symantec

Product Specialist/Backline Support Tech

- Lead Worldwide Support Team for All Connectors to the Symantec/Altiris Management Platform
- Perform Manual QA on all Connectors under my responsibility
- Meet with Development/Product Management and other stakeholders to help direct product direction and design.
- Worked directly with worldwide development teams to resolve found bugs, and resolve customer issues both bugs and design.

Wells Fargo / First Security Bank

Software QA Analyst

- Analyze Customer software needs and design suites to meet their needs
- Perform manual integration testing to confirm suites functioned as expected and worked with packagers to resolve found issues.
- Provide 90 day support after deployment as required by stakeholders

Senior IT Tech/Analyst/Area Lead

- Coordinate Local and National Branch Openings/Closing/Movings and Redistribution of IT Equipment resulting in 30% IT Cost Reductions
- Actively responsible for All Design, implementation and support of Telecom, Desktop and Network Installations in my region (Lehi to St.George, Vernal to Delta) Recognized for Work Accomplished.
- Lead Several Interstate Infrastructure Updates – Recognized for Work Accomplished

Other Employment

Senior IT Tech/Site Coordinator - Laidlaw

Senior IS Tech/Analyst/Building Coordinator - WordPerfect/Novell Corporation

Database Programmer - EPA

President/Consultant – Davis Media and Publishing Company (Formally DCI, Inc.)

Community Service

Past Orem Summerfest Committee and Chair

Past Orem CDBG Committee and Chair

Past County Chair of Local Political Party

Emergency Preparedness Communication Advisor

Ecclesiastical Service

Scouting

Many others

Interests

Photography, Videography, Home Automation Development, Gardening, Ham Radio, Diving and other
Outdoor Recreation